



March 15, 2020

As you are aware, the COVID-19 Coronavirus has resulted in a National Emergency being issued.

We, at McKinzie Chiropractic & Nutrition, want you to know that the safety of our patients and staff is of the utmost importance. It always has been at the forefront of our practice and will continue to be so as we press through this current COVID-19 crisis. It is also important to us that we be good citizens and neighbors, so we want to do our part in helping prevent the spread of the virus in our community. In order to accomplish these things, we are asking our patients to kindly reschedule or delay your appointment if you have had any of the following within the past 14 days:

- **Fever**
- **Respiratory problems, such as a cough or shortness of breath**
- **Traveled to a COVID-19 "hot spot" or foreign country.**
- **Been in known contact with a person with the COVID-19 virus**

We recommend that you keep a journal of where you go, who you've been in contact with and symptoms you may be experiencing. This will help your providers if you do need to seek medical assistance.

Although we must be cautious regarding making bold statements that chiropractic care can emphatically boost a person's immune system, we do have a significant body of anecdotal evidence that chiropractic care does improve health. Standard Process products and doTERRA essential oils, as well, share anecdotal examples of enhancing the immune response. Please follow recommended protocols and don't venture out unless absolutely necessary and be sure to implement "social distancing" as you interact with others.

As usual, we will continue to use Universal Precautions, disinfection techniques and will implement protocols that will promote infection control (see attached notice.) We will also continue to monitor and stay in touch with any advice from the CDC and local agencies regarding updates for the general safety of everyone.

We thank you for your help and cooperation and apologize for any inconvenience this may cause.

Respectfully,

Dr. Lonny R. McKinzie & Staff

3600 Old Bullard Rd., Ste. 350 Building #3
Tyler, TX 75701 (903) 531-2243
DrM@DrMcKinzie.com

McKinzie Chiropractic & Nutrition Office Protocols

Regarding COVID-19

1. When you call to schedule your appointment, you will be asked if you are exhibiting any of the potential symptoms of the Coronavirus.
2. First you will notice there are no armchairs, tables or magazines in the reception area. We want to minimize surfaces that may pose as a point of contact and transmission.
3. We will be limiting the number of patients per hour in order to impose distancing between patients.
4. We will provide sanitizing spray or gel and ask that everyone sanitize as they enter the office. Don't be alarmed to see us wearing sterile gloves.
5. We will remove pens, business cards and other items from the counter and displays. Pens will be offered to you for check writing if needed for you to keep.
6. Jan will initial your travel sheet for you when you check in and Dr. McKinzie will return your travel sheet to Jan.
7. You may be asked to exit the office using an alternate door to minimize contact to others if necessary.
8. For your convenience and protection, we offer saving your credit card information in a secure system for easy processing and to minimize handling.
9. Follow our Facebook page and blog for updates to office hours and alerts.
10. **For Nutrition Products:** To minimize handling of boxes, you will be encouraged to order your Standard Process products directly from the company using our PatientDirect link. (Of course, you can still purchase in the office). To help offset the shipping charges, everyone who registers, and places monthly orders will receive a \$10 credit/mo on their account. To sign up for PatientDirect
Go to StandardProcess.com
Click the PatientDirect tab, then click "Register" under Patients.
Enter My Code: **DMUNRH**